

At Capital Region Community Services, we provide a range of high-quality in-home and social support services to help you continue to live independently in your home. Our team of experienced professionals will work with you to design the best solution to meet your needs.

With a Home Care Package (HCP) tailored to your requirements, you and your loved ones will have peace of mind knowing that you can live the life of your choosing, with safety and security.

Care Management

Care management is an important service that includes coordinating care and services that will help you deliver on the goals identified in your Care Plan. Every Home Care Package, including those being self-managed, will require some level of care management.

This fee is an all-inclusive fortnightly charge with no restrictions on the number of hours you can use.

	Level 1	Level 2	Level 3	Level 4
Fee per fortnight	\$78.82	\$ 138.60	\$300	\$457

Self-managed by you

Fee per fortnight: \$90 per hour. Minimum 15 minutes. This fee is charged in 15-minute increments thereafter.

Package Management

Package management covers the costs associated with being an accredited Home Care Package provider and the ongoing administration, delivery, and management of your Home Care Package. It includes the costs of preparing monthly statements, managing your package funds, and compliance and quality assurance activities required for Home Care Packages.

This fee is an all-inclusive fortnightly charge with no restrictions on the number of hours you can use.

	Level 1	Level 2	Level 3	Level 4
Fee per fortnight	\$59.08	\$103.88	\$200	\$275

Home Care Services

We provide domestic assistance (such as helping with chores or meal preparation), personal care and flexible in-home respite. The Home Care Services provided to you in your home are inclusive of travel costs.

	Standard hours (Monday – Friday, 7:30am – 7:30pm)	Non-standard hours (Monday – Friday after hours)	Saturday	Sunday	Public Holiday	
	Pric	e per hour				
Personal care	\$80	\$118	\$118	\$157	\$157	
Cleaning and household tasks						
Light gardening and home maintenance						
In-home respite						
Social support individual	*\$55	Activities quoted on a per activity basis				
Social support groups	*\$35					
Transport	\$70 per hour plus \$1 per kilometre, charged in 15-minute increments. Contact our Transport team for a quote.					

^{*}Social support groups have a variety of activities to choose from. The participant costs to attend activities vary for each activity, and these costs change from time-to-time. CRCS will provide quotes.

Additional Services

Through third party suppliers we can connect you to a wide range of additional services that can be customised to suit your needs and goals. These services include:

Nursing services

Prices are quoted by the specific provider and commence at \$150 per hour.

Allied health services

Prices are quoted by the specific provider and commence at \$95 per service.

Speak to one of our team members today to find out more about these services.

If you choose to have services provided by another organisation that could have been provided by CRCS, you will be charged according to that provider's rates.

Cancellations

In the event that a scheduled appointment is cancelled with less than 24 hours' notice, participants will be charged the relevant rate for the service(s).

Travel

Where transport is required as part of the service being provided to you, we will not charge you a per kilometre fee. This includes our workers travelling to you and/or with you.



